

RULES AND REGULATIONS

[3] DISCONTINUANCE OF SERVICE FOR NON-PAYMENT OF WATER BILLS  
 Bills for water service are due and payable at the water office of the South Shore Water Works Company on the date of issue. The past due date shall be the 16th of the month. Bills will be dated and mailed on or about the 1st day of each month. All bills not paid on or before the 16th of the month shall be deemed delinquent. When a bill becomes delinquent, the water company shall serve a customer a written final notice of said delinquency, and of the intent of the water company to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice, the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the water company office a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the water company's receipt of said certification, whichever occurs first.

Partial payment may be considered by the water company if the user is under extreme hardship for retention of service and has shown good faith in attempting to meet a partial payment obligation to the water company.

If service is discontinued for non-payment, a reconnection charge, along with the full amount owed (and a water deposit averaging 2/12 of the annual bill, if user has no deposit) is required before service will be restored.

**PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE**

**AUG 14 1990**

PURSUANT TO 807 KAR 5:011,  
 SECTION 9 (1)

BY *George Sallee*  
 PUBLIC SERVICE COMMISSION MANAGER

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DATE OF ISSUE	<u>June 21, 1990</u>	DATE EFFECTIVE	<u>July 21, 1990</u>
	Month Day Year		Month Day Year
ISSUED BY	<u>GEORGE J. HANNAH</u>	PRESIDENT	<u>SOUTH SHORE, KENTUCKY 41175</u>
	Name of Officer	Title	Address

*C-9-92*

FOR SOUTH SHORE WATER WORKS CO.

P. S. C. KY. NO. 2

Cancelling P. S. C. KY. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

SOUTH SHORE WATER WORKS COMPANY

RULES AND REGULATIONS

MAINTENANCE Continued

failure or beakage of equipment, mains, machinery or stoppage for necessary repair or maintenance or an act of God. No person shall be entitled to damages nor for any portion of a payment for any interruption of service which the Company may deem necessary. Any customers having equipment which may cause damage if the water is turned off for any reason shall install at their own expense a check valve or vacuum valve.

SECTION: 8 SUPPLY

The Water Company shall strive to deliver a continuous and adequate supply of water at proper pressure, and to avoid shortage or interruption of service. However, due to circumstances beyond the company's control or work that must be performed on the plant, mains, reservoirs, or flushing of same which are necessary; service may be interrupted. Every effort will be made to effect repair as soon as possible, and in no event can the Water Company be held responsible for any damage or claims caused by this or any other ordinary course of business.

The Company does not guarantee a continuous supply, fixed pressure, full volume or colorless water as the water service is subject to all variable conditions that may arise in the distribution of water.

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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY George Salter  
PUBLIC SERVICE COMMISSION MANAGER

SECTION: 9 DISTRIBUTION EXTENSIONS

Any person desiring an extension to the Company's system shall request in writing in a form approved by the Company for such extensions. Any requested extension shall be provided as follows:

The Company shall determine the total cost of the proposed water main extension (exclusive of the meter connection) and the total length of the extension. The Company shall pay that portion of the water main extension equal to 50 feet for each applicant for service.

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